

30 Day Money Back Guarantee Refund Form

Terms and Conditions

If you are not satisfied with any of our study materials, you may return them for a full refund (excluding shipping). The materials must be returned within 30 days of receipt, and all materials must be returned in the original box. No credit will be given for any materials marked on, missing or damaged in any way. No refund will be given for course materials mailed to any other address except the one below.

Instructions

To ensure proper credit, please fill out the form below. Print the completed form and cut along the dotted line. Include the upper portion with the return materials, and use the lower portion as your shipping label.

Note: We highly recommend that you get a tracking number for your package to ensure proof of return. If the shipment fails to arrive at our facility, your tracking number will guarantee your refund.

Today's Date: _____ Order Date: _____ Order #: _____

First Name _____ Last Name _____

Email: _____ Phone: _____

Reason for requesting refund

*****Enter your return address below*****

The Phoenix Tax Group
c/o Pacific Printing and Fulfillment
11311 White Rock Road
Rancho Cordova, CA 95742